

MOT AUDITING THAT IMPROVES STANDARDS AND COMPLIANCE

WHY SHOULD YOU DO AN MOT AUDIT?

DVSA has changed the way that an MOT station is regulated, with the requirement to complete self-checks becoming more prevalent. Gone are the days when the local DVSA employee would visit every MOT station to check on process, standards and calibration.

Today the modern MOT station must adhere to strict standards.

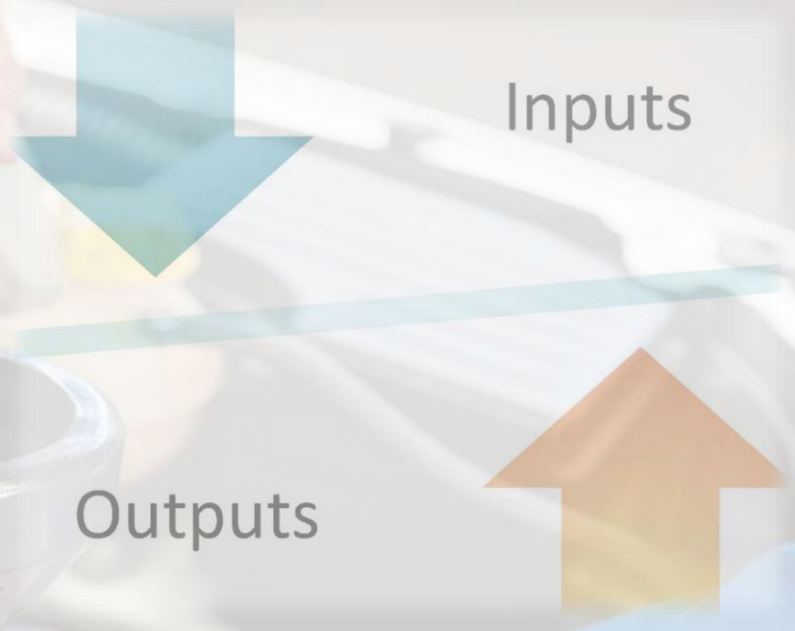
And failures could result in the loss of licence to conduct MOT's costing the business dearly.

FOURMATIVE MOT AUDIT - WHAT IT IS

The Fourmative MOT auditor will visit your premises for an initial 1-day. They will conduct an Audit to benchmark you against a predefined set of standards.

More than 100 areas will be checked, and a report will be created with detailed findings, photographs and timed action plans for follow up and measurement. The Audit will cover

- Premises and Signage
- Tooling and Calibrations
- Staff Interviews
- Observation of MOT testing
- MOT paperwork and documentation
- Quality control



The Fourmative MOT Auditor provides...

- Bespoke Quality Control system to address your individual business needs
- MOT Manager training to develop their skills through coaching and support, all whilst on-site
- Our location is your location we come to you and complete all support, observation and coaching, looking at your processes, staff and procedures

FOURMATIVE MOT AUDIT - WHAT IT DOES

Ultimately, we work for you, our experienced auditor will give you advice, provide you with best practice solutions towards maximising the MOT service that you provide to your customers

Our current customers receive the following benefits

- Best practice for the whole Service department
- Efficient controls and measurement of DVSA standards
- Management information and KPI controls
- MOT staff development and on-site coaching



FOURMATIVE MOT AUDIT - PROCESS

Action Planning

Defined outcome of clear objectives to ensure continuous improvement

- Creating an Action with the Site Manager
- Defined areas on which the Site Manager will focus
- Ensuring a culture of continuous improvement is adopted



Following the VT56 process for the legal and compliance requirements of a VTS

- Supporting you in the achievement of the highest
 - Customer Service for MOT and beyond
 - Covering all aspects of manager roles and responsibility



If you have a single site or you are part of a large Dealer group with multiple outlets we can undertake the Audit for a fixed and very competitive fee.

CONTACT US TODAY FOR A BESPOKE QUOTATION,
CALL

01280 828 100

OR EMAIL

info@fourmative.com

FOR MORE INFORMATION, VISIT

www.fourmative.com

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